



Project Turnaround at Carrier Transicold

Carrier Transicold NA provides transport refrigeration solutions that allow for precise control over the cargo environment to deliver and preserve all types of perishables.

The senior management team was surprised to find its major global ERP project was suddenly over budget and behind schedule. Status reports prior to this moment of clarity had been consistently misleading. Key stakeholders had been misinformed on the cold reality of the situation. Abraic was brought in to evaluate what went wrong and formulate a get-well plan.

Abraic conducted a thorough fact-finding exercise, reassessed the project status, and informed key stakeholders and senior management of the true current state.

The Abraic team also developed and executed on a new project plan which included processes for critical risk management and issue mitigation.

Sample Project Scorecard

Work Stream	Overall	Schedule	Resources	Scope
1. Data Conversion	●	●	●	●
2. <u>iCRP</u>	●	●	●	●
3. Security	●	●	●	●
4. FRICE Localizations	●	●	●	●
5. Temporary Interfaces	●	●	●	●
6. User Training	●	●	●	●
7. Core Model Deliverables	●	●	●	●
8. Business Readiness	●	●	●	●
9. Change Management	●			
10. Support Enablement	●	●	●	●
11. Chart of Accounts	●	●	●	●
12. Probability of Recovery	●	●	●	●

With a fresh set of eyes on the project, the Abraic team helped Carrier Transicold accurately evaluate the gaps and raise a red flag on the predicted go-live date. The executive team relied on Abraic’s ability to cut through the nonsense and inform stakeholders on the true current state, identify opportunities for improvement, and manage project teams under the new plan.

“We want Abraic to manage all our global projects moving forward.”

– Carrier Transicold’s Global ERP Director